

Privacy Policy

Last updated: 29/10/2025

Introduction

This Privacy Policy explains how we collect, process, and protect your personal data when you visit our event ticket shop, purchase tickets, or interact with us in any other way. We are Killarney Club 7s, located at Tullig, Killarney, Co. Kerry, Ireland. We are the data controller of your personal data. This policy affects your legal rights and obligations, so please read it carefully. If you have any questions, please contact us at info@killarneyclub7s.ie.

Personal Data We Collect

We collect, process, and store personal data when you: • Purchase tickets or event-related products via Ticket Tailor • Register as a player, volunteer, vendor, or sponsor • Subscribe to our newsletter or marketing updates • Contact us by email, phone, or social media This data may include your name, email address, billing address, and payment details. All tickets are non-refundable once purchased, as stated during checkout. If you provide information about others (e.g., additional attendees or children), you confirm you have informed them of this policy and obtained any necessary consent.

Data We Automatically Collect

When you visit our Ticket Tailor event shop, we (or Ticket Tailor on our behalf) may automatically collect information such as: • IP address and device ID • Browser type and operating system • Language and time zone • Pages visited and session duration This data helps us improve the functionality and performance of our site. Cookies are used for analytics and security.

Marketing Communications

If you opt in to receive updates, we may use your details to send newsletters, event announcements, and partner or sponsor updates. You can unsubscribe at any time via the link in our emails or by contacting info@killarneyclub7s.ie.

Photography and Videography

Our event will be filmed and photographed for promotional use across social media, our website, and marketing materials. By attending, you acknowledge that you or your group may appear in such media. If you do not wish to be photographed, please notify a staff member or contact us in advance.

Lawful Basis for Processing

We process your personal data under the following legal bases: • Contractual necessity (ticket processing, access control) • Legal obligations (tax, safety, compliance) • Legitimate interests (event improvement, fraud prevention) • Consent (marketing and photography)

Who We Share Your Data With

We may share your data with trusted third-party providers including: • Ticket Tailor (ticketing platform) • Stripe or PayPal (payment processors) • Marketing and email platforms • Security, IT, and event operations providers • Accountants and legal advisors All third parties are GDPR-compliant and only process data under our instruction.

International Data Transfers

Ticket Tailor and some service providers may store or process data outside the EEA. In these cases, transfers occur only under GDPR-approved safeguards such as Standard Contractual Clauses (SCCs) or adequacy decisions.

Cookies

Cookies are small text files that enhance your browsing experience. We use cookies to: • Remember your preferences • Enable secure transactions • Analyse site performance via Google Analytics You can manage or disable cookies through your browser settings.

Security

We take all reasonable technical and organisational measures to safeguard your data, including SSL encryption, secure servers, and access controls. However, no online system is entirely secure. You are responsible for keeping your login and payment details private.

Children's Data

Child tickets (ages 3–17) can only be purchased with an adult ticket. All children must be accompanied by a supervising adult at the event. We do not knowingly collect data from minors without parental consent. If we become aware of such data, it will be deleted immediately.

Your Rights Under GDPR

You have the right to: • Access your data • Request correction or deletion • Restrict or object to processing • Withdraw consent at any time To exercise these rights, contact info@killarneyclub7s.ie. If dissatisfied, you may contact the Data Protection Commission (DPC) at www.dataprotection.ie.

Data Retention

We retain personal data as follows: • Ticket purchases & contact data – up to 6 months post-event • Registered accounts – until closure • Marketing data – until you unsubscribe • Financial records – up to 7 years for legal compliance

Third-Party Links

Our website and ticket shop may include links to third-party sites (e.g. social media, sponsors). We are not responsible for their privacy practices. Please review their policies before providing personal data.

General

If any section of this policy is found invalid, the remainder shall remain in effect. This policy is governed by Irish law, and disputes will fall under the jurisdiction of the Irish courts. We may update this policy periodically. Continued use of our services indicates acceptance of the updated version.